

WHITE GLOVE GUARANTEE

Delivering Greater Precision



For time-sensitive shipments that require extra attention, [White Glove Guarantee](#) combines our [Time Critical Guaranteed](#) shipment performance with specialized handling, delivery, and setup services.

From pickup through final placement, our experienced teams help create a smooth, worry-free experience for you and your customers.

White Glove Guarantee services include:

- » Pre-pickup packaging support
- » Two-person delivery teams
- » Entryway and location-of-choice deliveries (up to one flight of stairs)
- » Placement of items and optional debris removal
- » Streamlined invoicing
- » Return shipment support (reverse logistics)

White Glove Guarantee is great for:

- » Large, heavy, or oversized items
- » Fragile, high-value, or security-sensitive freight
- » Coordinated first-mile and final-mile deliveries
- » Residential deliveries requiring in-home placement
- » Shipments requiring setup, positioning, or debris removal

***Shipping time-sensitive
freight to retailers?***

***Check out our
[Estes Retail Guarantee.](#)***

Ready to get started? Get a rate quote by calling 1-800-645-3952 or emailing whiteglove@estes-express.com.

At Estes, going the extra mile isn't just what we do—it's who we are.